



ELEMENTS OF NATURE

Personal Landscape Development

Personalized Maintenance Plan:

Elements of Nature only maintains our own gardens and installations. We pride ourselves on a being able to provide the highest quality of care to our clients and their homes. This is done only through the exclusivity that we provide by not expanding our residential maintenance service to the general public.

We can provide our existing clients with a personalized maintenance plan, personalized gardener to work with you on maintaining your garden, or a full service team to prune and maintain your gardens, ponds, structures, and irrigation systems.

It is important to choose carefully when hiring someone to maintain your gardens. Thinking of your plants as you would your own hair. Recovering from a terrible haircut can take a really long time. Recovering from a terrible garden pruning can take a few seasons and sometimes are cause to replace established plants or badly treated wood structures.

Warranty Schedule:

Plant Material.

All plant material is warranted for one year with exclusion of the following:

- Non irrigated or planting within a system that has not been updated by EON
- Large and Medium trees.
- Perennials planted while dormant.
- Plants material that has been physically damaged after project completion.
- Deemed improper or in-efficient watering
- Soil contamination.
- Improper pruning or maintenance
- Transplants

Concrete, Pre-cast paves. Flagstone and Mortar:

Pre-cast Pavers are warranted against splitting

- Cracking in concrete or mortar due to temperature swelling and contraction cannot be warranted.
- Pitting or weathering in pre-cast pavers is not warranted unless otherwise indicated by recall or distributor warranty
- Flagstone is not warranted as natural product will inherently weather and possibly crack.

Water Features must be winterized each year. The instructions are specific to each feature. The pumps must be cared for as per the manufactures specification. We would be happy to instruct you on this procedure or we can provide the service. Please understand that failure to properly winterize or use corrosive products will void any warranty.

Wood shrinkage and cracking is normal and therefore not warranted. Paint and stain finishes are not warranted by EON. We do recommend only the use of a penetrating wood and UV product.

Nature Stone and boulders can experience cracking and fissures. This is normal and not covered as a warranted item.

Grading settlement caused by sub-surface disruption are beyond the control of EON and are not warranted.

Lighting wire that has been damaged by anyone other than our company is not warranted, Lighting bulbs are not warranted.